

SETTING THE STANDARD



IN CANADA, FLORENCE MARKETS AN ELITE LINE OF PRODUCTS FROM EUROPEAN MANUFACTURER LEM. LEM HEADSETS ARE BASED ON AN ADVANCED ACOUSTICAL STANDARD AND DEMONSTRATE EXCEPTIONAL SOUND QUALITY, ERGONOMIC EASE AND DURABILITY.

FLORENCE

Founded in 1986, FLORENCE made its name in the communications field by becoming one of Canada's leading specialists in rebuilding residential and commercial telephone apparatus.

Today FLORENCE offers its expertise, its quality services and its extensive knowledge of telephone systems to companies throughout North America.

This expertise has helped the company become the exclusive Canadian distributor of headsets from cutting-edge manufacturer LEM. FLORENCE's knowledge of client needs and advanced telephone products has made it the partner of choice for call centres.

FLORENCE OFFERS EXCEPTIONAL AFTER-SALES SERVICE, COMBINING AVAILABILITY, UNDERSTANDING, AND RAPID DEPLOYMENT OF THE DESIRED SOLUTION.

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HIGH-PERFORMANCE HEADSETS

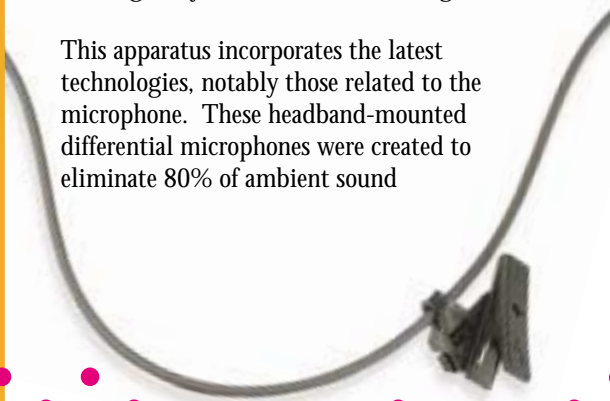
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ELITE PRO



This high-performance headset has been specially designed to reduce sound leaks from earphones and to better insulate headset users from noisy environments. It sets a new standard for call centers throughout the world, and meets all the requirements for sturdiness and comfort that professionals who regularly use headsets are seeking.



This apparatus incorporates the latest technologies, notably those related to the microphone. These headband-mounted differential microphones were created to eliminate 80% of ambient sound



- Adjustable headband
- Large anti-slip temporal pad
- Fits right or left ear
- Equipped with leather-like earpad
- Ultra-light adjustable boom
- Directional electret microphone
- Quick disconnection plug



COMPARATIVE TABLE

Model	Earphone	Support	Microphone
ELITE PRO	monaural	headband	differential
ELITE PLUS	monaural	headband	unidirectional
ELITE FIRST	monaural	headband	omnidirectional



ELITE PLUS



An ultra-light headset integrating high-performance microphones and earphones to ensure optimal performance in noisy environments. This model is perfect for those who use it for extended periods of time. It is particularly recommended for noisy environments, such as switchboards, and technical and customer service conducted over the telephone.

Headband model with one earphone that ensures good sound insulation thanks to the quality of the acoustic coupling.



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- Adjustable headband.
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- Fits right or left ear.
- Equipped with leather-like earpad.
- Ultra-light adjustable boom.
- Directional electret microphone.
- Quick disconnection plug.

COMPARATIVE TABLE

Model	Earphone	Support	Microphone
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ELITE FIRST	monaural	headband	omnidirectional



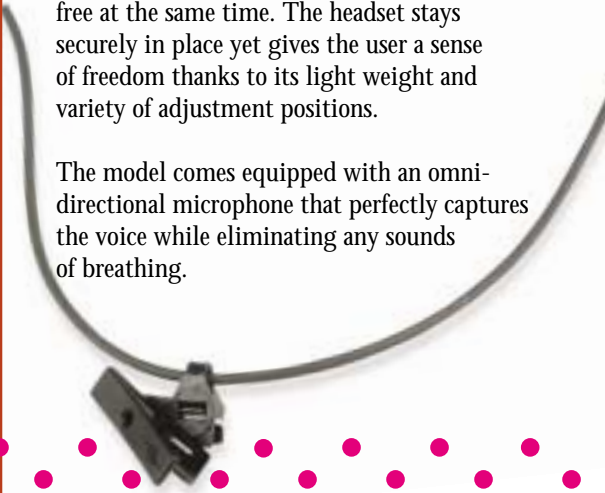


ELITE FIRST



This headset was specifically designed to replace the traditional telephone receiver with one that offers optimal ease, comfort, and user-friendliness. It is particularly appreciated by those who use their telephones regularly and who want to leave their hands free at the same time. The headset stays securely in place yet gives the user a sense of freedom thanks to its light weight and variety of adjustment positions.

The model comes equipped with an omni-directional microphone that perfectly captures the voice while eliminating any sounds of breathing.



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- Elite First responds to the needs of call centers, for commercial departments and multimedia applications.
- Quick disconnection plug.
- Fits right or left ear. Adjustable headband with earphone.
- Equipped with leather-like earpad

COMPARATIVE TABLE

Model	Earphone	Support	Microphone
ELITE PRO	monaural	headband	differential
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COMPATIBLE ACCESSORIES

FLORENCE also offers a complete range of accessories to optimize the flexibility of telephone systems and the durability of headsets.

UNIVERSAL AMPLIFIER

- flexible application
- hearing volume control
- headset/handset switch
- mute button
- recording option in headset mode
- headset stand

HEADSET/HANDSET SWITCH

- mute button
- headset stand
- record option in headset mode

EARPADS AND MICROPHONE WINDSCREENS

- replacement parts for headset maintenance

COILED CORD

- quick disconnection plug
- friction-free contact

AND RAPID DEPLOYMENT OF THE DESIRED SOLUTION.

LEM HEADSETS THE CHOICE OF PROFESSIONALS

FLORENCE distributes headsets that are renowned for a cutting-edge design ensuring user comfort and ergonomic ease.

- Made using only non-allergenic materials
- Polyurethane earpad and outer sleeve
- Superior resistance to body heat
- Stainless steel headband
- Protection against high sound levels

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