

REMANUFACTURING IN EIGHT STEPS BY FLORENCE

1. Taking your order:

- ✔ call centre
- ✔ fax
- ✔ Internet



2.

AS OF THIS STEP, A BARCODE STICKER ALLOWS REAL-TIME FOLLOW-UP THROUGHOUT THE PROCESS

Equipment reception:

- ✔ computerized verification
- ✔ sorting
- ✔ repairs



3. Preparation:

- ✔ disassembly
- ✔ cleaning
- ✔ robotic painting
- ✔ assembly



4. Repairs:

- ✔ technicians
- ✔ engineers
- ✔ equipment



5. Complete test:
- ✔ equipment
 - ✔ equipment functions



6. Packaging:
- ✔ aesthetic verification
 - ✔ shipping conformity
 - ✔ computerized follow-up



7. Quality control:
- ✔ random sampling
 - ✔ appearance
 - ✔ functions
 - ✔ repairs



8. Shipping:
- ✔ labelling
 - ✔ billing/receivables
 - ✔ Canada Post
 - ✔ your preferred shipping method



THE FLORENCE DIFFERENCE

Florence simplifies your life and facilitates your business with our integrated telephone supply and refurbishing services. Whatever your communications equipment needs, we can fulfill them with our comprehensive range of quality telephones and accessories. What's more, we offer you the unique advantage of our tried and tested remanufacturing service. So you save the planet while you save money. All this under the same roof and at the best price, which is why we call it better business telephony – and you will too.