



PRODUCT DATASHEET



BENEFITS

This solution allows you to bill for an emergency call even before the call is forwarded to you. The interactive vocal response (IVR) system asks your customer to enter a credit card number and then processes the transaction authorization in real time. Thanks to the system's roaming feature, the on-duty veterinarian can be reached anywhere.

SOLUTION FOR VETERINARY CLINICS

After-hours emergency calls are often a challenge to manage and don't always generate revenue. Our sustainable VoIP solution for veterinary clinics facilitates the management of after-hour calls and turns them into revenue-generating events through integrated interactive billing.

In addition, the systems's digital platform can archive every call for later reference and for use as evidence in case of litigation. You also benefit from all VoIP system features, including an optimal number of lines, advanced call management functions, and integrated voice messaging.

TECHNICAL COMPONENT

Our solution uses the Asterisk VoIP platform, the most widely sold open-source platform in the world. Telephony is incorporated into your computer network, and system management is handled through a user-friendly web interface.

A much quicker route to profits

Our solution enables your clinic to generate additional revenue, allowing you to recover system implementation costs quickly. For some of our customers, the investment can lead to profitability in just a few months.

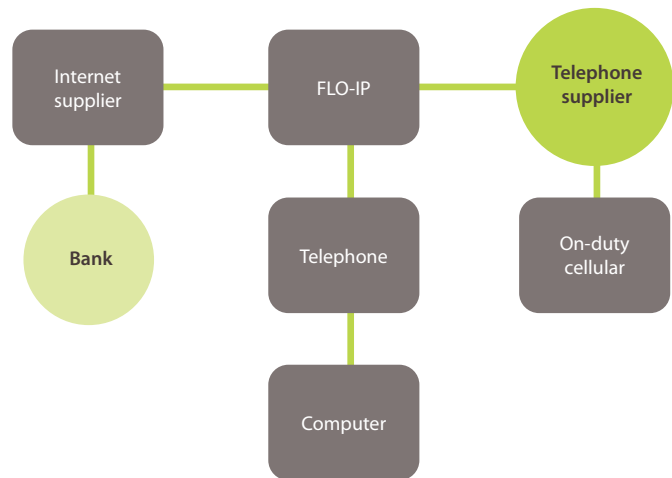
SOLUTION FOR VETERINARY CLINICS

Our sustainable VoIP solution for veterinary clinics allows you to manage all your calls and to translate them into income, using integrated interactive billing.

SOLUTION COMPONENTS

IP telephones	AASTRA 
Servers	HP
Operating system	Linux
Telephone server (PBX)	Asterisk
Electronic components	Intel
Echo-cancellation module	Octasic 
Analog and digital cards	Sangoma 
Gateway	Mediatrix 
Networks	Bell, Vidéotron, Netelligent, Satelcom

Canadian suppliers 



BASIC FUNCTIONS

Incoming call management

- Call forwarding
- "Star" services
- Call transfer
- Hold
- Call waiting
- Redial when line is free
- Call display

Outgoing call management

- Speed dialling
- Direct internal dialling

ADVANCED FUNCTIONS

- Call management, "Find me, follow me" function (office, cellular, home, etc.)
- Unified messaging

Specific solution features

- Roaming function
- Payment of emergency long-distance consultations by credit card
- Full call recording
- Archiving of recordings in a secure environment
- Multi-platform functions (calls, voice messages, text messages, emails, etc.)
- Interactive billing
- Protocol conversion allowing for use of analog devices